

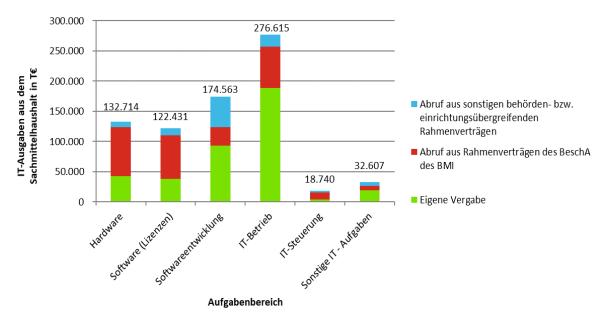


Data storage as a federal responsibility – The *Bundescloud* Dr. Heike Stach, Federal Ministry of the Interior, Building and Community, Germany

eForvaltningskonferansen 2020, 10-11 February 2020 Oslo

Organization of the federal administration

- 16 federal ministries (supreme federal authorities) and
 - 191 agencies in the immediate federal administration
 - 195,805 staff members
- "Organically" grown IT infrastructure, including
 - 96 data centres
 - 23,085 server instances
 - approx. 190,000 clients







Launch of "IT Consolidation at Federal Level"

- ➤ June 2013: The Budget Committee of the German Bundestag adopts a decision (committee printed paper 17/6113-rev) requiring the Federal Government to develop a strategy for consolidating the federal administration's IT networks and data centres and for centralizing IT procurement.
- > May 2015: Launch of "IT Consolidation at Federal Level"
- From the start, the *Bundescloud* (federal cloud) has been a key project within the IT Consolidation agenda.
- > July 2017: The "Bundescloud" platform is available to the federal administration.







Aims of the "IT Consolidation at Federal

Legitimized by Cabinet decision of 20 May 2015 on the outline for IT consolidation at federal level (*) Level''

- Data protection and IT security
- Sovereignty and control
- Flexible response to new developments
- Productive, efficient, stable and sustainable operation
- Attractive employer for IT experts
- Cost-effective and sustainable services



The Bundescloud supports all aims of IT consolidation at federal level

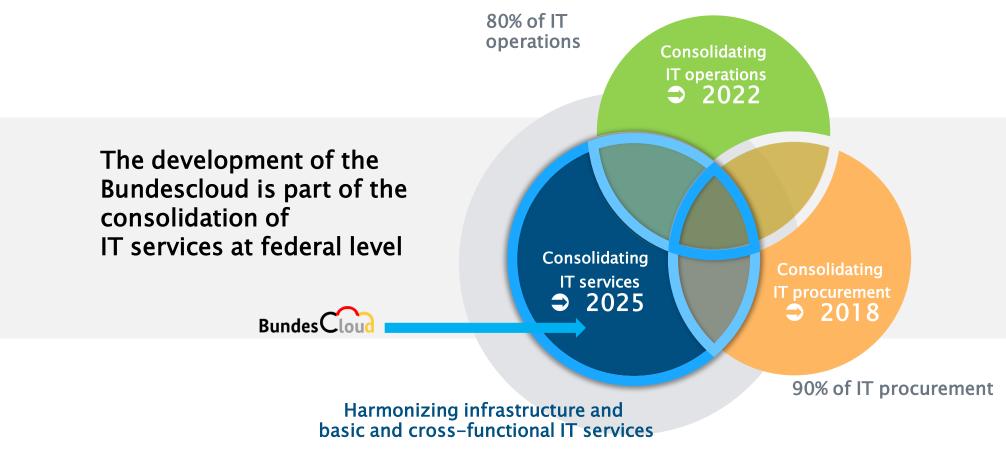






* http://www.cio.bund.de/Web/DE/Innovative-Vorhaben/IT-Konsolidierung Bund

Fields of activity for and aims of IT consolidation at federal level









1. Consolidating IT services at federal level

Consolidation of services: tasks

- Developing **powerful** IT solutions **for which there is great demand** at federal authorities
- Reducing existing redundancies across ministries

Reducing basic and cross-functional IT services to

a maximum of 2 IT services per function

by 2025

Avoiding future redundant developments in federal authorities by tailored architectures

Strengthening digital autonomy and

technological independence despite

consolidation Programme management

managing the projects as a programme

Architecture management designing fitting IT solutions





Overview of IT measures

From 2020: 42 IT measures for approx. 200 agencies in the immediate federal administration



e-Government

- administration portal
- user account Bund
- service.bund.de
- CMS/ GSB
- FMS
- -e-payment Bund
- open data
- mobile apps management
- chatbots
- geodata
- e−participation



Enterprise Resource Planning

- federal HR management system (PVS Bund)
- IT framework planning via web (ITR4Web)
- calculator of economic efficiency (WiBe Kalkulator)
- -e-invoicing
- -e-procurement
- decentral budget IT
- e-services for civil servants
- CAFM
- project funding management
- Controlling Bund



Electronic administration

- electronic files
- digital interim archive
- social intranet
- e-legislation
- e-standards
- PKP
- process management tool
- e−enactment
- analytics
- digital learning
- foresight and evidence
- machine translation tool



Infrastructure

- -IAM
- federal client
- Bundescloud
- meDA
- e-scanning
- G2X
- PKI
- baseline IT security tool
- eVSB





2. The Bundescloud

The Federal Cloud – a modern platform for the joint federal IT



Aims of the Bundescloud project

- Ensuring privacy and IT security by storing data in own data centres;
 Preventing uncontrolled data leaks
- Maintaining sovereignty and control especially through independence from leasing mo
- Productive, efficient, stable and sustainable operation by investing in technology and know-how of own IT service providers
- Becoming an attractive employer for IT experts by offering challenging and interesting

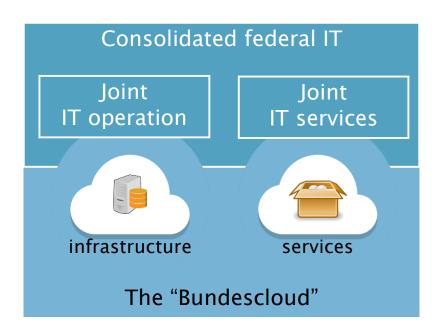
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Bundescloud and IT consolidation at federal level



The **Bundescloud** provides

- automated
- scalable and
- secure cloud services
 in data centers in Germany
 owned by the federal
 government.

The Bundescloud is the modern platform for the consolidated joint federal IT







IT security requirements

Confidentiality

No unauthorized access by third parties

No unauthorized access by other internal staff (especially from other offices)

Availability

 Keep administration fully operational

Integrity

- No unauthorized manipulation of data
- Prevention of data loss







IT security and the Bundescloud

- The Federal Information Technology Centre (ITZBund) has to comply with ISO 27001 (German IT-Grundschutz, baseline security for IT systems)
- In addition, the Bundescloud infrastructure
 - has been and will continue to be audited based on the Cloud Computing Compliance Controls Catalogue (C5)
 - complies with the Classified Information Instructions (CII).
- Security requirements are addressed by involving
 - the Federal Office for Information Security (BSI)
 - the Federal Commissioner for Data Protection and Freedom of Information (BfDI)
 - the Security Officer for Classified Information at ITZBund
 - the Security Officer for Information Security at ITZBund



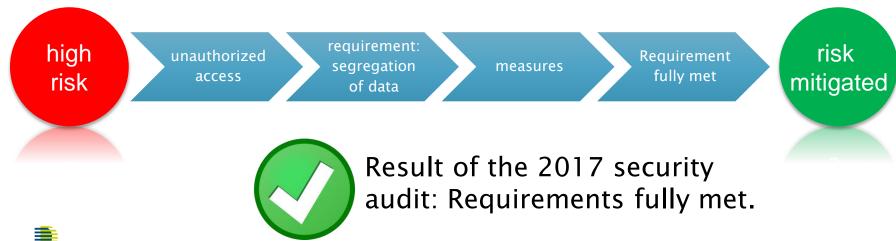
Dienstekonsolidierung



C5 requirements

Example: Segregation of data

 RB-23 Data is separated securely and strictly on jointly used virtual and physical resources (storage network, memory) according to a documented concept in order to guarantee the confidentiality and integrity of the stored and processed data.





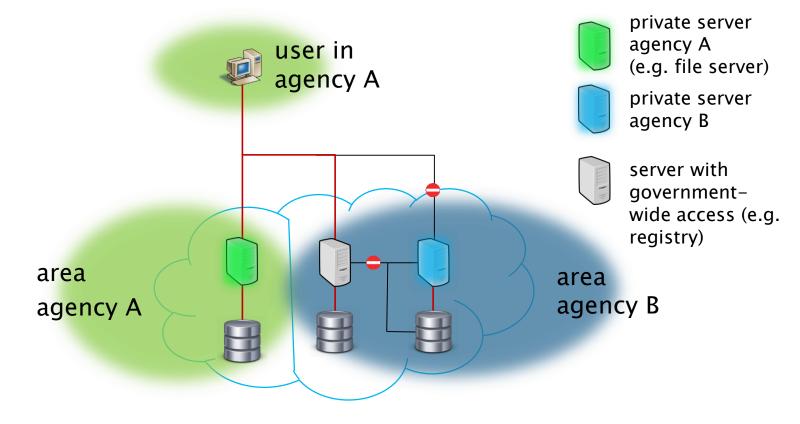




C5 requirements

Segregation of data (from the perspective of agency

A)

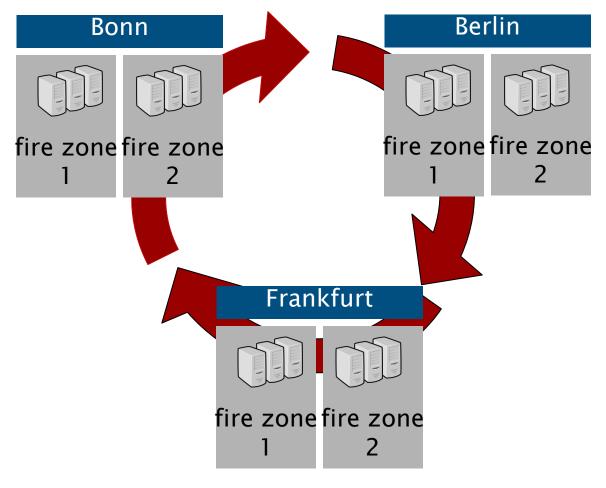








Resilience through geo-redundancy Three site locations with two fire zones each









Bundescloud services

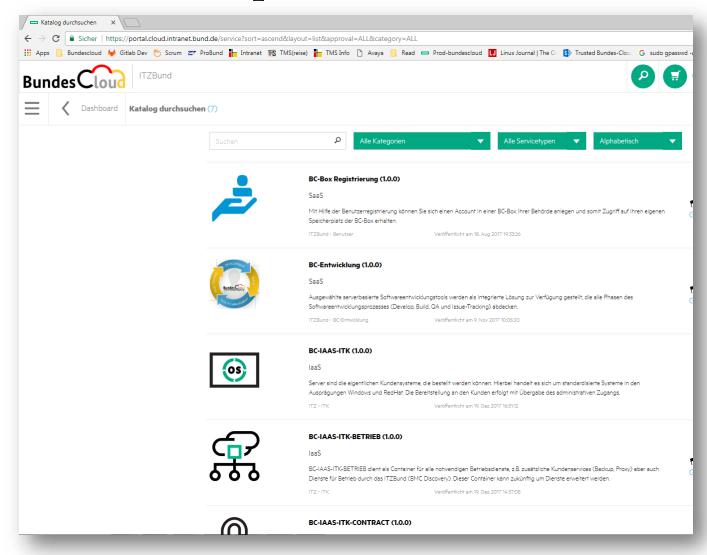
Joint IT services online since July 2017 BundescloudBox SaaS Secure file storage with interministerial sharing BundescloudEntwicklung PaaS Complete toolchain to support software development BundescloudServer laaS Virtual machines with OS, storage and network infrastructure Joint IT operation





Bundescloud self-service portal











Electronic records management in the federal administration (E-Akte Bund)

The Bundescloud as a platform for applications involving classified information

In addition to the high IT security requirements, the electronic records management in the federal administration must meet the requirements in respect of protecting classified information.

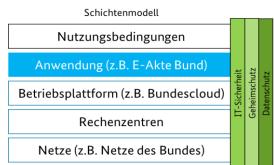
This requires full security at all tiers:

- users in client agencies,
- > application,
- > platform,
- data centres,
- networks.

As part of the introduction of the electronic records management system, it is intended to obtain authorization to handle classified information through the Bundescloud.









3. Digital autonomy



In view of the crucial role of information technology, digital autonomy becomes more important.

- Many companies pursue a cloud-first strategy: software and IT operation are inseparably connected so that as a result
 - data is stored outside public agencies,
 - users have less influence on process design (design autonomy) because cloud services are standardized services,
 - there is a high availability risk: Is the working ability of the public sector ensured, particularly in crisis situations (e.g. in case of war; cyber attacks)
- Many technology sectors increasingly depend on individual providers; risks:
 - significant cost increases
 - inability to act, particularly in conflict situations.







Requirements for using cloud services provided by private companies are necessary

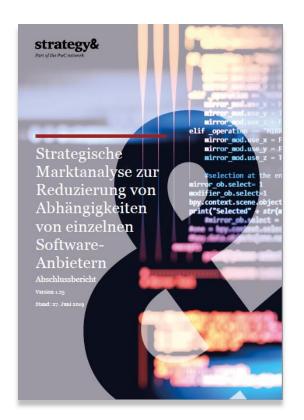
Already in 2015, the CIO Council of the Federal Government and the joint IT council of federal and state administrations (IT Planning Council) adopted minimum requirements for using public cloud services:

- External cloud services should be used only if the federal administration itself cannot provide the services required.
- The processing of sensitive data is permissible only in Germany; sensitive data must not be revealed to unauthorized third parties.
- It must be possible to change the provider of cloud services without unreasonable effort (no lock-in).
- Contracts for cloud services must be governed by German law and must state Germany as the place of jurisdiction.
- Obtaining the permanent right of use (purchase) is to be preferred to a temporary right of use (lease).
- The cloud service provider must demonstrate sufficient information security (ISO27001 or C5).





Federal CIO acknowledges critical level of software vendor lock-in and its threat to digital autonomy



- Existing pain points due to software vendor lock-in, especially limited information security and legal uncertainty are recognized and found to be critical (Download here)
- High level of vendor lock-in restricts the technological independence of the federal administration and thus threatens its digital autonomy
 - There is an urgent **need for action** requiring fundamental **changes** in the **IT landscape** of the federal administration in the medium and long term





Digital autonomy has become a key topic of digital policy



Developing an **overarching strategic goal** to preserve and strengthen digital autonomy of the public administration at federal, state and local level (focus on **OSS**)



Examineing**information technology segments** for critical dependencies and initiating necessary measures



Seeking **alternative solutions** and demonstrating feasibility and functionality in **Proofs of Concept** (PoC)



Coordinating measures to minimize critical dependencies and **promoting alternative IT** solutions



Call to action: Activities in Germany take place at federal, state and local government level, with coordination among stakeholders at all of these levels.









Conclusions

With cloud computing the federal IT is able to meet current and future needs to support the government to the fullest extend.



To ensure digital autonomy, it is vital for the government to have its own cloud infrastructure based on open standards and independent from individual providers.





Thank you very much for your attention!

Contact

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Weitere Informationen zur Dienstekonsolidierung:

- Intranet des Bundes Erreichbar über die Netze des Bundes
- cio.bund.de Erreichbar über Internet
- <u>BSCW-Plattform</u> *Erreichbar über Internet, Zugriffsberechtigung über <u>DGI5AG@bmi.bund.de</u> beantragen*
- · Newsletter abonnieren



